

# TRAVELING OVERSEAS?



## Aetna Out-of-the-Country Coverage

In the event of an emergency when traveling overseas, please note Aetna will cover a medical emergency at the Out-of-Network rate. A medical emergency claim can be sent over to Aetna for processing when you return from abroad. However, there is **no coverage** for routine and non-emergency visits overseas.

Members do not need to notify Aetna that they are leaving the country. Members would need to pay for any emergency services upfront and then submit any necessary documentation to Aetna for reimbursement upon their return.

## Special Case Precertification

If you are currently traveling out of the country and are urgently admitted to the hospital, you can call the Special Case Precertification Unit (SCPU) at **855.888.9046**.

The Special Case Precertification Unit (SCPU) helps eligible members get care at facilities who have experience with rare or complicated conditions.

